



The "Knocks" Newsletter

3/2018



The Auctioneers Arms Community Newsletter December 2018 Edition.

Our Auctioneers journey so far...

So we've hit quite a significant milestone since the last newsletter celebrating six months of trading, it only seems like five minutes since we opened our doors on the 19th May 2018. It's amazing what we've all achieved as a Community Hub. We can't thank our shareholders, volunteers and especially our customers enough for showing such amazing support and for all the positive comments we've received.

WELCOME TO OUR NEW MANAGER

On behalf of Caverswall Community Society we would like to welcome our new manager, **Marc Durose** and his family to our Community Hub and wish Marc and Rachel the very best of luck for a long and successful career. Marc's family have lived in the local community for many years and we hope him and his family will adjust back into the community life quickly. Marc says "*Rachel, Jack, Lily and myself would like to thank everyone for their warm welcome. It's great to see so many people so passionate about the project. My ambition is to drive The Knox forward not only as a fantastic local pub and a great restaurant but also as a diverse, community centre. We will try our very best to make you all feel welcome in our new home and look forward to becoming great friends with all the customers, shareholders, our volunteers, and our employees. Our new Knox family.*"



HEAD CHEF

Again another warm welcome to our new Head Chef Mitch. We are all looking forward to his new, up and coming menu being released. We are excited at the prospect of being able to serve delicious, high quality food from The Gavel which will be available very soon. We are working exceptionally hard to make sure that when the food is launched we can offer the high standards that our customers expect now and for the future. More information will follow shortly.



CAVERSWALL COMMUNITY SOCIETY

OUR STAFF

We now have our new bar supervisors in post, Sam and Amber who will support our Manager Marc in helping our venue to succeed. These posts are necessary to ensure the support is in place when our manager needs time off and to help with the smooth running of the pub and to maintain the high standards that we expect from all of our staff.

We would also like to congratulate Lisa, our kitchen assistant and her husband on recently getting married and hope they both have a long and happy marriage.

INVESTING IN THE BUSINESS

- New Solar Panels

For those of you who may not have noticed we have new additions to the roof of our venue. We have recently installed a Solar Panel system to help us to reduce the amount of electrical energy we need to consume, reducing our carbon footprint and reducing the



amount of

electricity we have to pay for. We would like to say a big thank you to Darren Clarke and DC Solar Services Ltd who have kindly fitted them for us at a discounted rate.



- LED Lighting

Since our last newsletter the original exterior pub lighting has now been



upgraded with energy efficient LED lighting, replacing the old, less efficient and un-reliable lighting. I'm sure you'll agree that the pub looks amazing, making our venue stand out at night making it more appealing and welcoming to our existing and new customers.

CAVERSWALL COMMUNITY SOCIETY

- Double Glazed windows
We have also invested in some new windows fitted into The Gavel to replace broken and inefficient glazing, keeping the noise and warmth inside the venue for the winter and going forward. A big thank you to Neil Harding and JB Joinery for doing this for us. We have also had the new vinyl etching fitted by Emily from Signability, to again finish off the glass and give privacy to those eating and drinking within the Gavel.



COMMUNITY EVENTS

Another great event was organised in the Hub, in October for local children and their families. The kids Halloween party proved to be a huge success resulting in the whole of the venue being full to the brim and alive with family fun and excitement which really brought the community spirit to life. Thanks to Deb Mountford for organising the event.



In November we welcomed the Staffordshire Moorlands branch of "CAMRA" (Campaign for Real Ale) into the Hub for one of their committee meetings sharing their knowledge and understanding about the variety of real ales with our Manager as well as their passion for the traditional British pub industry. You may have noticed the new variety of real ales that we are now serving?

Our recently created darts team are doing brilliant and are currently un-beaten in the league since starting off. We are still recruiting new members for additional teams so if you're interested in joining please step forward to join team Knox.



CAVERSWALL COMMUNITY SOCIETY

We have recently publicised the idea of creating a **Golf society**, and a **football team** so we will be looking forward to hearing all about them when established.



ENTERTAINMENT



Lots of great music acts again have appeared at The Knox since our last newsletter hopefully giving lots of variation and different styles to try and cater for all of our customers. We try to listen to customer feedback and have received a number of requests from different performers to come and play at our venue as word spreads that we are open and a great place with great customers to perform to.

FESTIVE EVENTS

We have a number of events already advertised over the Christmas period. We are welcoming **Carsa Dogs** to the venue on the last Friday before Christmas (21st December) which will be amazing. We also have the good fortune of being to invite the **real Santa Claus** to the Hub especially with him being so busy with lots of presents to deliver. We have also organised a **Christmas Choir** on Sunday 23rd December to get us all into the festive spirit and hope you'll all come along to have a sing along with them. We are hoping that this will be a regular fixture for many years to come. **New Year's Eve** entertainment will be in the form of a disco/DJ and tickets are now on sale, advertised on Facebook. We have to limit the number of tickets as we are expecting a huge uptake as we're sure it'll be extremely busy and hopefully a special treat on the night as well if all goes to plan.



CAVERSWALL COMMUNITY SOCIETY



We'd like to remind people that our venue is available for use for events like one of our recent events where we held a baby shower within **The Gavel** and it's just a matter of speaking to our Manager Marc or a member of staff to see if the venue is available to use. We don't currently charge a venue hiring fee for your event and have had a number of successful events within the Hub bringing in new and hopefully returning customers. (A refundable booking fee may be applied)

FUNDING BID

Just a reminder if you haven't seen the Facebook posts or the extremely large Tesco banner on the front of the venue to ask everyone to support us with posting your blue coins when shopping at local Tesco's locally to help us achieve funding towards an outside children's play area. The bids for funding towards the children's play area ends 1st Jan 2019 so please keep supporting us and a big thank you to Deb and Neil Mountford for organising this. Hopefully we can look to have a play area for the community's children to use and enjoy for many years to come, fingers crossed.



We'd like to take time to offer a big thank you to three of our locals Bob, Pete and Paul for their amazing support in helping us to keep on top of all those odd jobs that are essential in keeping the venue looking like new and like when we first opened. We would also like to thank Chris, our resident electrician who steps in and helps us with the essential, on-going electrical work, usually at extremely short notice!

CAVERSWALL COMMUNITY SOCIETY

One final thank you goes to our temporary manager **Terry Rogers**. Terry stepped in to help us at a critical time and without his support we probably wouldn't be where we are today. Terry's professional knowledge of the pub and hospitality industry has been invaluable to us. He has trained our staff and put into place a number of essential systems and processes that will, without doubt, not only help to sustain the business but also develop and improve the business going forward. On behalf of Caverswall Community Society we wish Terry all the very best for the future.



RESPECT TO OUR NEIGHBOURS



A polite reminder that when leaving the pub late at night to be respectful of neighbours and do so as quietly as possible as they are also part of the community and it's greatly appreciated. We are trying to ensure and make the Hub as welcoming to as many people as possible, new and old, and ask that when within the pub everyone is respectful and polite to one another

FIRST ANNUAL MEMBERS MEETING

The committee are working hard behind the scenes to pull together all the essential information in preparation for our first AGM which will take place in the new year. Further details can be found at www.caverswallcommunitysociety.co.uk

If you would like any further information or updates please contact us via the following: info@theauctioneersarms.co.uk
Tel: (01782) 461127

Finally, on behalf of Caverswall Community Society I would like to wish you and your families a very Merry Christmas and a Happy New Year

Kind Regards

Brian Griffiths
Chairman – Caverswall Community Society